

JAN 11 2006

DOCKET NO. 10628ROUS01U (NORT10-00169)  
Customer No. 33000

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : Michael C. G. Lee  
Serial No. : 09/472,910  
Filed : December 27, 1999  
For : CALL FEATURES FOR AUTOMATIC CALL  
DISTRIBUTION SYSTEM  
Group No. : 2642  
Examiner : Quynh H. Nguyen

MAIL STOP AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the final Office Action having a mailing date of October 19, 2005, please amend the above-identified application as follows: